

# General

## Our Values

- **Support** - Reliable Customer Service
  - *Helpfulness* - Always available and willing offer a solution or point to someone who. can
  - *Reliability* - Remaining poised and executing precisely in any situation
  - *Communication* - Accurately, empathetically, and concisely engaging with both production team members and other teams
- **Development** - Personal and Technical growth
  - *Training* - Consistently learning and growing and transferring that knowledge and skill on to your team
  - *Resource* - Provide any information, tools, and equipment needed for success
  - *Opportunity* - Engage others in new experiences and roles to expand their potential
- **Engagement** - Engaging and Creative Environments
  - *Compelling* - Facilitate an engaging and immersive space visually and acoustically
  - *Dynamic* - Ebb and flow with the elements of the service and songs
  - *Distraction Free* - Remove roadblocks to people connecting with God
- **Sustainability** - Lasting Quality
  - *Health* - Create and maintain healthy relationships, boundaries, and habits
  - *Camaraderie* - Promote team unity, trust, and fun
  - *Return* - Consider the long term costs and benefits of systems and policies

From:

<http://www.nccproduction.com/wiki/> - **NCC Production**

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Last update: **2016/11/09 15:31**