

General

Our Values

1. **Support** - Reliable Customer Service

- *Helpfulness* - Always available and willing offer a solution or point to someone who can
- *Reliability* - Remaining poised and executing precisely in any situation
- *Communication* - Accurately, empathetically, and concisely engaging with both production team members and other teams

1. **Development** - Personal and Technical growth

- *Training* - Consistently learning and growing and transferring that knowledge and skill on to your team
- *Resource* - Provide any information, tools, and equipment needed for success
- *Opportunity* - Engage others in new experiences and roles to expand their potential

1. **Engagement** - Engaging and Creative Environments

- *Compelling* - Facilitate an engaging and immersive space visually and acoustically
- *Dynamic* - Ebb and flow with the elements of the service and songs
- *Distraction Free* - Remove roadblocks to people connecting with God

1. **Sustainability** - Lasting Quality

- *Health* - Create and maintain healthy relationships, boundaries, and habits
- *Camaraderie* - Promote team unity, trust, and fun
- *Return* - Consider the long term costs and benefits of systems and policies

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