

General

Our Values

1. **Support** - Reliable Customer Service
 - *Helpfulness* - Always available and willing offer a solution or point to someone who can
 - *Reliability* - Remaining poised and executing precisely in any situation
 - *Communication* - Accurately, empathetically, and concisely engaging with both production team members and other teams
2. **Development** - Personal and Technical growth
 - *Training* - Consistently learning and growing and transferring that knowledge and skill on to your team
 - *Resource* - Provide any information, tools, and equipment needed for success
 - *Opportunity* - Engage others in new experiences and roles to expand their potential
3. **Engagement** - Engaging and Creative Environments
 - *Compelling* - Facilitate an engaging and immersive space visually and acoustically
 - *Dynamic* - Ebb and flow with the elements of the service and songs
 - *Distraction Free* - Remove roadblocks to people connecting with God
4. **Sustainability** - Lasting Quality
 - *Health* - Create and maintain healthy relationships, boundaries, and habits
 - *Camaraderie* - Promote team unity, trust, and fun
 - *Return* - Consider the long term costs and benefits of systems and policies

From:

<http://www.nccproduction.com/wiki/> - **NCC Production**

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<http://www.nccproduction.com/wiki/general?rev=1478723586>



Last update: **2016/11/09 15:33**